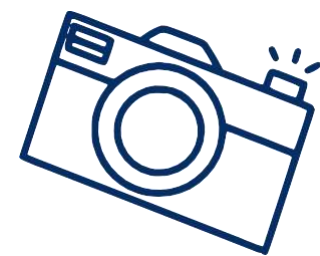


GUIDE FOR Visitors CHILE

2025



¡WELCOME TO CHILE!



Index

- **General Information**
- **Prior to Departure - Checklist**
- **Upon Arrival to Chile**
- **General Guidelines during your stay**

Statkraft Chile welcomes you to Chile and hopes that your stay with us will be both pleasant and productive.

These guidelines will help you in planning your trip prior to departure and give you advice regarding your entrance into Chile and while you are in our country.



PRIOR TO DEPARTURE - CHECKLIST



Documents: Passport & Visas

Make sure your passport is valid for at least another six (6) months.
US, Norwegian and European citizens do not need a Visa for business or tourism. Citizens from South America do not need a Visa, nor a passport, a valid national ID card is enough. For detailed information please visit www.minrel.gov.cl, or the appropriate Consulate.

Health Insurance

Validate the agreements that your medical insurance company has with hospitals and clinics in Chile. Make sure you have the 24hr Emergency number as stated in your travel insurance.

Inform your flight and Hotel

Email your flight and Hotel details to your point of contact in Chile (HOST). Inform a personal contact and phone number in case of any emergency.
Your Host will put you in contact with the Admin Team to assist you with transport or Hotel reservations if required.
If planning a visit to site, make sure your Host on Site is also notified.

Vaccines

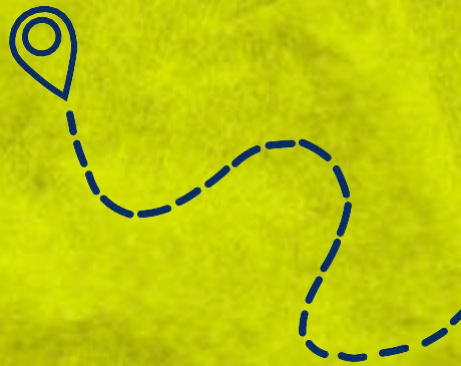
No vaccines are required to visit Chile.

EPP

Bring your own personal protective equipment in case a visit to a site is planned for. This normally includes reflective jacket and pants, safety shoes, ear and eye protection. Helmet is normally provided at site.

Money & Payments Methods

Credit and Debit cards are accepted in all establishments. Cash can be drawn from ATM



PRIOR TO DEPARTURE - CHECKLIST



Work Permit

Depending on the activities and work performed in your travel to Chile a work permit may be needed. Contact your host prior to your visit in order to review each particular situation and documentation that may be needed.



Transport from Airport

Administration Team will be able to assist you with transport Reservation (more information following slides)



Guardaworld

Make sure you have downloaded the guardaworld app and be informed of all safety and security advice before your Travel. www.guardaworld.com

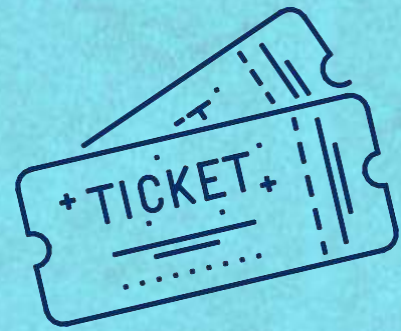


Reserve your Workstation

Reserve a Workstation at <https://go.cobundu.com>
Administration Team will also be able to assist you if needed.



UPON ARRIVAL TO CHILE



INMIGRATION - PROCESS



On arrival, visitors must complete an **immigration card**, which has a carbon copy attached. The carbon copy must be kept and presented to the immigration authorities on when leaving Chile.

You must also complete a **Customs Card**. This can now be done online or in the airport on a paper form. SAG: Declaración Jurada.

It is forbidden to enter the country carrying any type of food, honey or wood products or derivatives of wood products.

In case of doubts, please declare origin of the goods you are carrying with you. And avoid fines



TRANSPORT

Use the transport service provided by Statkraft. Our official transportation service is **Transportes Apoquindo**, they will always be identified when exiting the customs gate.

The Admin Team or your host will be able to assist you arranging transport at or to the airport.

Never use taxi service offered outside the airport, they are unsafe and may be charged overate.



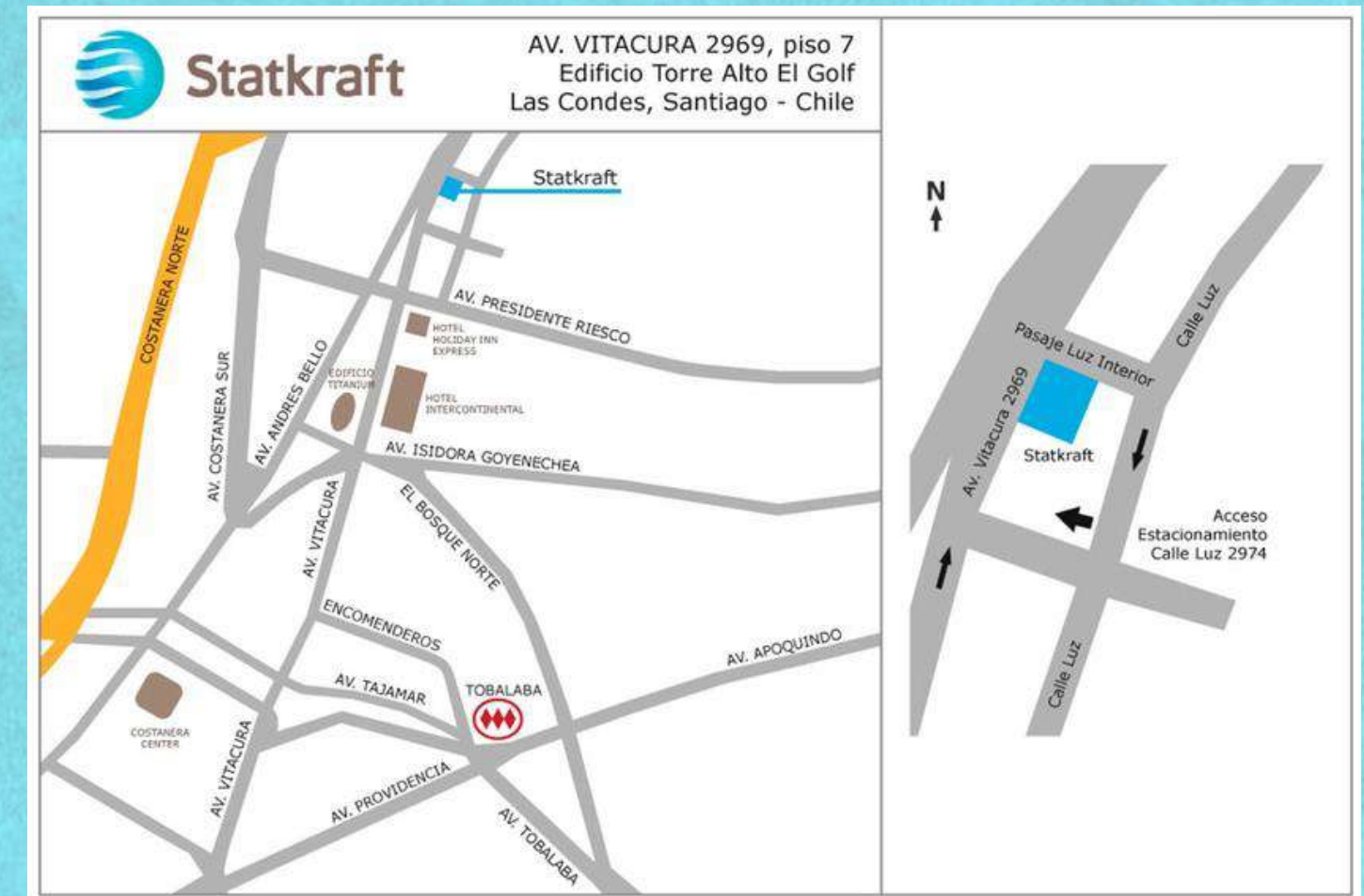
UPON ARRIVAL TO THE OFFICE



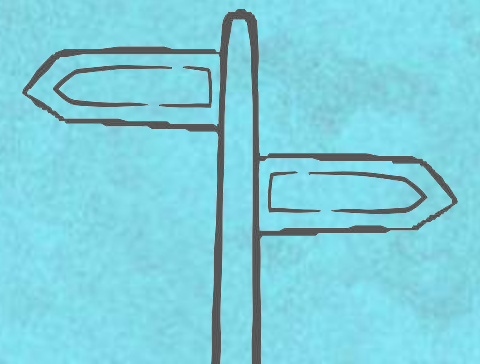
Statkraft's office

- Phone: +56 22 592 9200
- Address: Av. Vitacura 2969 – 7th Floor
- Building: Torre Alto El Golf
- Las Condes, Santiago – Chile

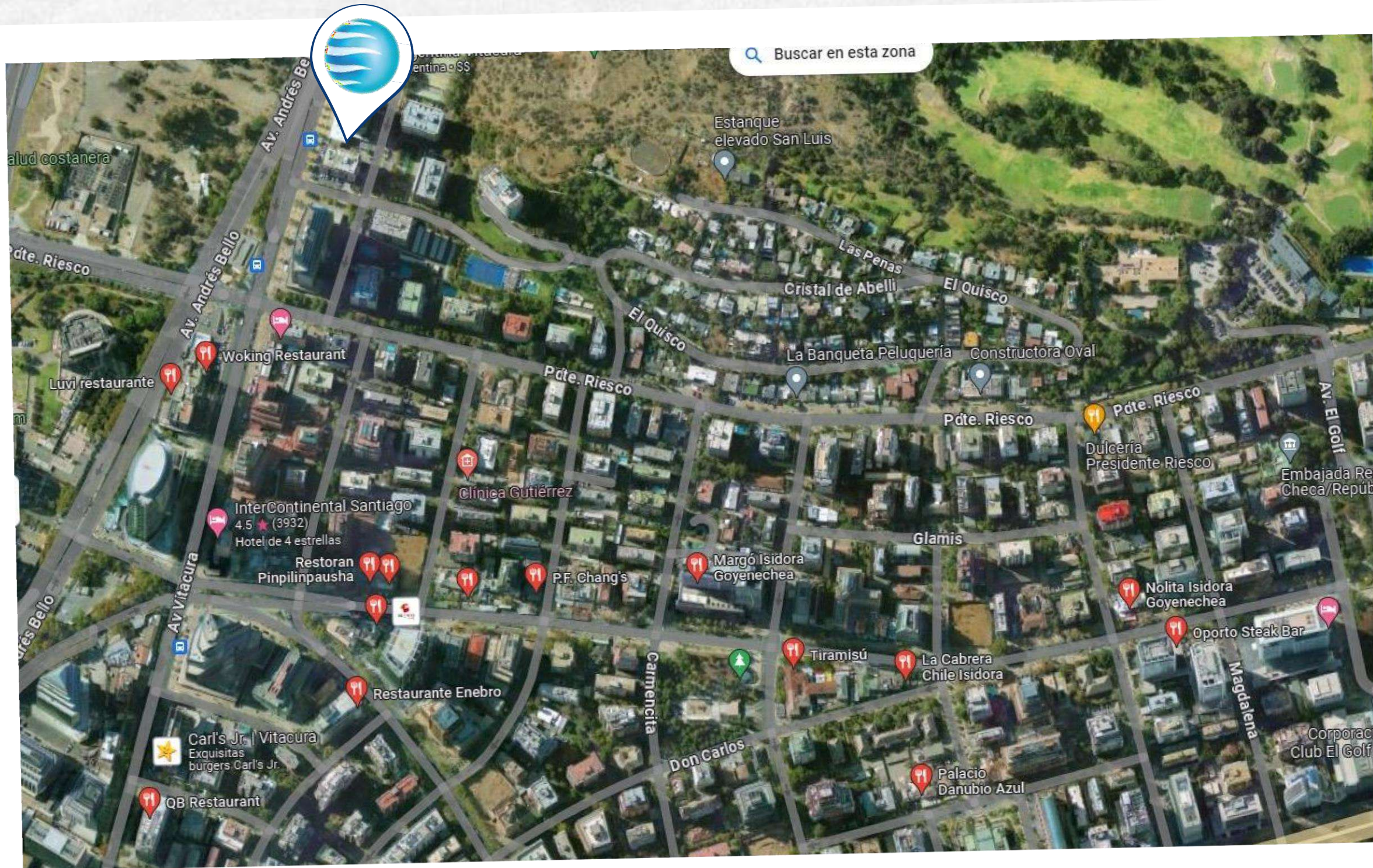
<https://maps.app.goo.gl/HMJ6hrtvxZHDbisw9> <https://waze.com/ul/h66jccmve1>



- **When arriving to the lobby at Santiago Office they will ask for your ID.**
- **Prior to your visit - Admin Team - we will be able to configure a Safecard Access. This will allow you to pass through turnstiles at the lobby. You will need to download the app.**
- **Statkraft reception is on the 7th floor.**
- **An access card to Access Other Statkraft floors will be provided if needed.**
- **We will assist you at your arrival with your Workstation or meeting room.**



DURING YOUR STAY -B

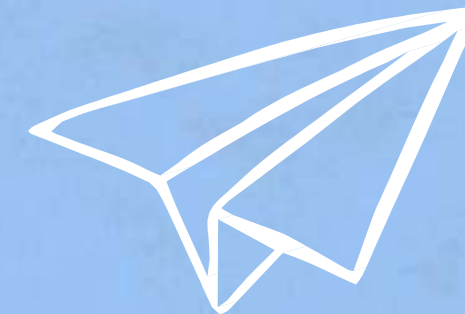


- **Pinpilinpausha** - Spanish Food, Isidora Goyenechea 2900
- **Pasta Basta** - Pasta, Isidora Goyenechea 2867
- **Oporto Steal Bar** - Meat, Isidora Goyenechea 3477
- **Nolita** - Italian, Isidora Goyenechea 3456
- **Tiramisú** - Pizzería, Isidora Goyenechea 3141
- **Confitería Torres** - Chilean Food, Isidora Goyenechea 2962
- **Bar Nacional** - Chilean Food, Isidora Goyenechea 2926



DURING YOUR STAY-R

SECURITY PRECAUTIONS



If travelling within Chile or moving about in Santiago always ask for advice to Statkraft Team or Hotel Reception if the visited area/or Comuna is a safe neighbourhood. If you exercise outdoors, ask for advice where this can be done safely.

Avoid moving in rush hour (7.00 – 9.00 and 18.00 -20.00) and be careful with personal items and bags if using public transport.

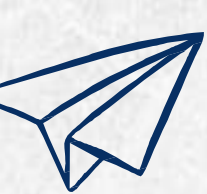
Always have important telephone numbers available.

Use vehicles provided by Statkraft or taxi arranged by the hotel.

Carry handbags in front of you , keep wallet in front pockets and beware when carrying mobile phones in your hand.

Never leave valuables in your hotel room exposed or unattended, even in a locked suitcase. Place valuables in a hotel safe deposit box.





TO CONSIDERATE



Avoid drinking tap water. You can use it for rinsing your mouth or brush your teeth.



Do not accept water served at hotels or restaurants unless you are sure that is bottled water.



Avoid street food and seek for only eating food served at restaurants or hotels.

Electric Current: in Chile the common voltage is 220 V. The frequency is 50 Hz. The sockets and plugs are C/ L type.

Whenever possible bring your own adapter



Tipo C



Tipo L



Do not Eat unwashed raw fruit and vegetables.

Do not Eat raw meat, poultry, fish or shellfish of which the freshness is uncertain



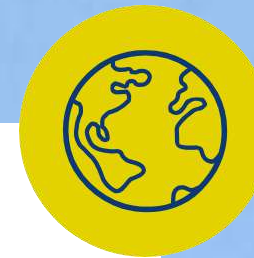
Traffic could be complicated, so it is recommended that you are cautious with your time management.

Use only transport provided by the hotel or Statkraft approved companies.

DURING YOUR STAY

In case of Earthquakes

Chile is located in the south-eastern zone of the Pacific ring of fire, the most seismic zone in the world. The subduction of the Nazca plate under the South American plate is one of the main factors of Chilean seismicity.



Preparation

Identify designated earthquake safety zones at the hotel or office building where you are staying.

During

Be calm and stay away from Windows. Conduct yourself to the security zones. Never use elevators, the evacuation must be always performed towards safety zones previously identify.

After

If you don't have natural light use a flashlight (mobile phone). Contact your Statkraft Chile host . **Send text messages or whatsapp** since the phone lines tend to collapse and most likely you cannot make any calls. If you're at the hotel, stay there. If you're in a place different of the office/hotel, verify safe conditions and try to go walking to the hotel, previous host conversation.

WHAT TO DO IF YOU HAVE AN Accident

If you were to suffer an accident, you must take into account the following instructions.



Serious Accident

You must be transferred to the nearest healthcare center and inform your Host immediately.

Minor accident where you can travel on your own

Notify your Host of the accident so that they can accompany you to the clinic or designate someone to do so on your behalf. You must be clear about your travel policy.

Minor medical Problems

Contact your Host so they can guide you or designate someone who can help you as a home doctor or telephone medical attention.

GENERAL GUIDELINES

CONTACT NUMBERS IN CHILE

You will have a hosting who advises you regarding your visit to Chile. You could call him to help you with any needs you may have in our country.



HOSTING



Gonzalo Olmos

Business Support Manager

Office: +56 22 592 9200

Mobile: + 5698830296



ROXANA HERRERA

HSS Manager

Office: +56 22 592 9200

Mobile: +56962121349



GENERAL GUIDELINES

EMERGENCY NUMBERS



RECOMMENDED HOSPITALS CLOSE TO THE OFFICE



Ambulance (SAMU)

131



Clinica Alemana

+562 22101111



Fire Department

132



Clinica Las Condes

+562 22104000



Police - Emergencies

133





Thank you for reading the guide for
visitors – Chile
Have a safe and pleasant return home !!

